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Heike Neuroth, Andreas Aschenbrenner, Felix Lohmeier: e-Humanities – an Emerging Infrastructure for the Digital Arts and Humanities

(e-Humanities – eine virtuelle Forschungsumgebung für die Geistes-, Kultur- und Sozialwissenschaften)

In: Bibliothek 31 (2007) Nr. 3, S. 272-279

Digital technologies increasingly permeate research and education in the arts, humanities, and social sciences. Their digital environment expands continuously, and the next evolutionary step is imminent as the field embraces the opportunities of modern network technologies and social software. Accessibility of primary data; embedded in a web of supplementary material; availability of generic tools for analysis and supporting the scientific process; collaboration between scholars across disciplines – all these features are part and parcel of the emerging „e-Humanities“. Virtual research environments are composed of three layers: research, research infrastructure, and the basic infrastructure. This article aims to specify these layers and define potential roles and responsibilities within them, with a special view at a research infrastructure for the e-Humanities.

Friedrich Geißelmann, Gabriele Gerber: Regensburg University Library – Innovative and cooperative concepts for the modern information society

(Die Universitätsbibliothek Regensburg – Innovative und kooperative Konzepte für die moderne Informationsgesellschaft)

In: Bibliothek 31 (2007) Nr. 3, S. 280-292

Regensburg University Library assumes the function of a role model among the new generation of academic libraries founded after 1960. Since its foundation, the library has continuously participated in the introduction and implementation of new library working models and has developed cooperative concepts for the whole library community. Models such as the Regensburg Classification Scheme or the Electronic Journals Library have strongly influenced our modern information society.

Andres Quast, Norbert Pfurr: The GEO-LEO portal for earth sciences and mining as an example for development and operation of a specialized virtual library (Aufbau und Betrieb einer Virtuellen Fachbibliothek am Beispiel des Geo- und Montanwissenschaftlichen Portals GEO-LEO)

In: Bibliothek 31 (2007) Nr. 3, S. 293-298

GEO-LEO, the Virtual Library for earth sciences and mining, provides an integrated search within library catalogues, citation databases and fulltext repositories. With the portal the libraries at Freiberg and Göttingen (SUB) expose and make accessible the holdings of their special subject collections, funded by the German Research Foundation. Additional services comprising an email-alert and a disciplinary repository make the virtual library a valuable tool for scientist, students and other users interested in earth sciences and mining. Experiences made by the GEO-LEO project and also the software developments can be contributed to other virtual library projects.

Anne-Marie Schmidt: Open Learning Centres in Public Libraries. Experiences from the PuLLS project

In: Bibliothek 31 (2007) Nr. 3, S. 299-307

This article presents the results and findings of the PuLLS (Public Libraries in the Learning Society) project, funded by the EU's Socrates programme. The article describes the aim of the project, target groups, courses, products and results achieved. Furthermore the importance of sharing knowledge and experiences between the partners throughout Europe will be described. Finally the article discusses the future roles of library staff and the libraries' shift from places where users will be actively supported in their learning and information seeking activities by library-generated content.

Susanne Maier: Virtual reading room. Possibilities of a user-friendly presentation of collections via internet

(Lesesaal virtuell. Möglichkeiten der nutzerfreundlichen Sammlungspräsentation im Internet)

In: Bibliothek 31 (2007) Nr. 3, S. 307-317

Three strategies are focused: First the representation of bookshelves such as the DeweyBrowser of OCLC, second the representation of spatiality such as the „Infosystem“ of the Philological Library of the Freie Universität Berlin, and third the communicative facet such as the platform LibraryThing. An adequate website architecture, information visualization and elements of library 2.0 can contribute to explore spaces virtually and accentuate real reading rooms.

Sebastian Mundt, Cornelia Vohnhof: Management tools in German libraries – A nation wide enquiry about usage and diffusion

(Managementinstrumente in deutschen Bibliotheken – Eine bundesweite Untersuchung zu Einsatz und Verbreitung)

In: Bibliothek 31 (2007) Nr. 3, S. 318-325

Public sector reforms and the scarcity of resources provided by the funding institutions are regarded as the main drivers for academic and public libraries' acceptance towards management instruments and methods. So far, however, the acceptance of these methods has only been documented in case reports by single libraries. From October 2006 to February 2007, head librarians from 99 libraries nationwide were surveyed by telephone regarding their use of and attitudes and expectations towards management instruments. The study was conducted by the Research Centre for Library Management, Evaluation and Organizational Development at Stuttgart Media University with the help of graduate students in Library and Information Science.

Tom Becker: Expectation management. An instrument of customer relationship management in libraries? (Erwartungsmanagement. Ein Instrument im Kunden(bindungs)management der Bibliothek?)

In: Bibliothek 31 (2007) Nr. 3, S. 326-336

The intensive occupation with the quality development and assurance of library services, principally addresses the expectations on management efficiency to enhance customer loyalty and retention and how these expectations may be relevant to libraries. Once the terminology for these expectations has been established, various aspects of the individual areas of expectation are set out in detail on the completion of which the basics of expectation management for libraries may be examined.

Daniela Meidlinger: An ageing workforce in libraries – considerations on human resource management of libraries in times of demographic change (Das Bibliothekspersonal im Schwabenalter – Überlegungen zum Personalmanagement von Bibliotheken in Zeiten des demographischen Wandels)

In: Bibliothek 31 (2007) Nr. 3, S. 337-346

In Germany the population and the birth rate is declining, while the lifespan is increasing. An obsolescence of employees is already apparent and will be accelerated in the next ten by twenty years. Hiring freezes and job loss could cause a shortage of personnel and a loss of know-how. Libraries should implement an ageing-based hu-

man resource management to stay innovative and highly productive.

Gillian Hallam: Library workforce planning in Australia: Can the present inform the future?

In: Bibliothek 31 (2007) Nr. 3, S. 346-352

In Australia, the library and information services (LIS) sector has become increasingly aware that people are the key drivers in the profession and that a strong professional future will depend on the effective management of workforce issues. The paper discusses some of the findings from an Australian research initiative, the neXus census, which examines the current LIS workforce.

Ronald Kaiser, Wolfgang Ratzek: Introduction into Movie Production for Institutions of Information – From Idea to Product Launch

(Einführung in die Filmproduktion für Informations-einrichtungen – Von der Idee zum Produkt)

In: Bibliothek 31 (2007) Nr. 3, S. 353-358

Institutions of all kind present themselves, in the broadest sense, in a multimedia based style. Apart from the Internet, the image video plays an important role in presenting an institution in an effective manner. Quite attractive results may be obtained by paying attention to some relative easy to follow rules. Within the framework of various projects, LIS-students at the Stuttgart Media University (HdM) implemented multimedia based presentations for different institutions. This contribution offers tips and tricks for the production of image videos and other multimedia based products as well as the presentation of possible applications. Furthermore, new ways of information transfer and library marketing will be given.

Jan-Jasper Fast: Improving the situation for blind and visually impaired patrons of university libraries. The example of Göttingen

(Unterstützung von Blinden und Sehbehinderten in Universitätsbibliotheken. Ein Beispiel aus Göttingen)

In: Bibliothek 31 (2007) Nr. 3, S. 359-361

Accessibility of web pages has been a matter of concern for quite some time as well as accessibility of buildings. There are a considerable number of legal issues to be observed when planning a library. However, there is also an unhappy lack of respective budgets. This forces libraries to engage in funding initiatives, which does not always result in satisfactory outcomes. For blind and visually impaired patrons the situation has changed, however, over the last few years because of technological innovations. Personal reading services have been replaced by automatic ones.